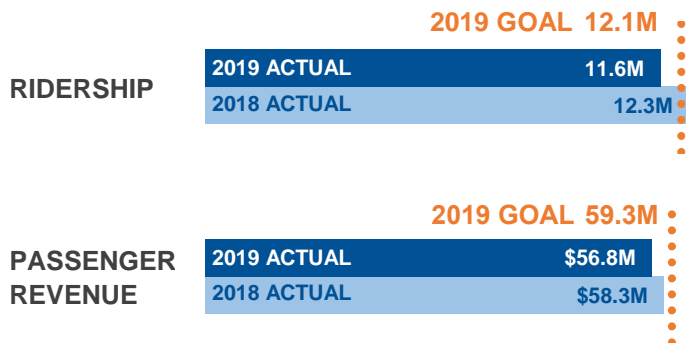


# February 2019 System Performance Dashboard

PREPARED BY THE DIVISION OF STRATEGIC CAPITAL PLANNING

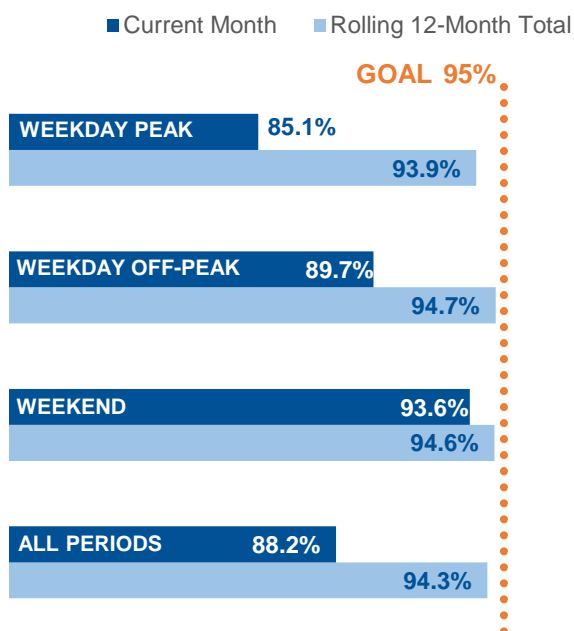
## Ridership and Revenue Compared to Budget

YTD (JAN-FEB) 2019 AND 2018



## On-Time Performance by Service Period

CURRENT MONTH AND ROLLING 12-MONTH TOTAL



## Average Daily Passenger Loads

YTD (JAN-FEB) 2019 COMPARED TO 2018



Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	Ridership	Pass. Revenue	FEB 2018-FEB 2019	Compared to 95% Goal	FEB 2018	FEB 2019
<b>Metra System</b>	↓ -4%	↑ 3%	5.7M (FEB 2018) / 5.7M (FEB 2019)	88.2%	37%	43%
<b>ME METRA ELECTRIC LINE</b>	↓ -6%	↑ 1%	599K (FEB 2018) / 542K (FEB 2019)	90.7%	31%	38%
<b>RI ROCK ISLAND LINE</b>	↓ -5%	↑ 2%	585K (FEB 2018) / 590K (FEB 2019)	87.1%	27%	31%
<b>SWS SOUTHWEST SERVICE LINE</b>	↓ -2%	↑ 4%	192K (FEB 2018) / 194K (FEB 2019)	91.2%	37%	43%
<b>HC HERITAGE CORRIDOR LINE</b>	→ 0%	↑ 6%	57K (FEB 2018) / 59K (FEB 2019)	82.1%	40%	48%

PRELIMINARY DATA, SUBJECT TO CHANGE IN FINAL REPORTING

Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	RIDERSHIP	PASS. REVENUE	FEB 2018-FEB 2019	COMPARED TO 95% GOAL	FEB 2018	FEB 2019
<b>BNSF</b> BNSF LINE	↓ -3%	↑ 4%	1.2M  F M A M J J A S O N D J F	 F M A M J J A S O N D J F	<b>36%</b>	<b>42%</b>
<b>UP-W</b> UNION PACIFIC WEST LINE	↓ -3%	↑ 4%	594K  F M A M J J A S O N D J F	 F M A M J J A S O N D J F	<b>37%</b>	<b>43%</b>
<b>MD-W</b> MILWAUKEE DISTRICT WEST LINE	↓ -4%	↑ 3%	456K  F M A M J J A S O N D J F	 F M A M J J A S O N D J F	<b>37%</b>	<b>43%</b>
<b>UP-NW</b> UNION PACIFIC NORTHWEST LINE	↓ -3%	↑ 4%	764K  F M A M J J A S O N D J F	 F M A M J J A S O N D J F	<b>35%</b>	<b>42%</b>
<b>MD-N</b> MILWAUKEE DISTRICT NORTH LINE	↓ -4%	↑ 4%	471K  F M A M J J A S O N D J F	 F M A M J J A S O N D J F	<b>44%</b>	<b>53%</b>
<b>NCS</b> NORTH CENTRAL SERVICE LINE	↓ -4%	↑ 1%	125K  F M A M J J A S O N D J F	 F M A M J J A S O N D J F	<b>44%</b>	<b>51%</b>
<b>UP-N</b> UNION PACIFIC NORTH LINE	↓ -4%	↑ 3%	625K  F M A M J J A S O N D J F	 F M A M J J A S O N D J F	<b>45%</b>	<b>53%</b>

### Definitions

#### Average Daily Passenger Loads

Daily average of the number of passengers counted by on-board personnel at each train's maximum load point

#### Passenger Revenue

Income from ticket sales

#### Ridership

Number of passengers based on ticket sold multiplied by a ridership factor unique to each ticket type

#### Rolling 12-Month Total

Sum of the last twelve months (Mar 2018-Feb 2019)

#### On-Time Performance

Percent of trains that arrived at their final destination within 5:59 of the scheduled time

#### Ventra App Adoption

Percent of estimated passenger trips taken using the Ventra App, based on ticket sales